



CO2 Sector initiatives

Sustainability report

on behalf of ICT Group

CO2 Sector initiatives
Sustainability report
Version: 8.0

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History

| Version | Date | Author | Description |
|---------|------------|--------------------|---|
| 0.1 | 27-07-2012 | Hans van den Hoven | Initial version |
| 0.2 | 02-08-2012 | Frits Wuts | Adjustments Frits Wuts |
| 0.3 | 03-08-2012 | Frits Wuts | Remarks Hans van den Hoven |
| 0.4 | 17-08-2012 | Frits Wuts | Remarks related to Sacha Tensen (BECO) |
| 0.5 | 22-08-2012 | Frits Wuts | Processed remarks initial audit |
| 1.0 | 23-08-2012 | Frits Wuts | Final version |
| 1.1 | 17-09-2012 | Frits Wuts | Deleted names |
| 2.0 | 24-08-2014 | Frits Wuts | Update initiatives |
| 2.1 | 07-07-2015 | Frits Wuts | Update based on SGS audit |
| 2.2 | 27-08-2015 | Frits Wuts | Update related applications test and external expert SKAO |
| 2.3 | 19-05-2016 | Frits Wuts | 2016 update |
| 2.4 | 05-07-2017 | Frits Wuts | Update based on SGS audit |
| 3.0 | 26-03-2018 | Mark van Eesteren | Update to ICT Group N.V. level |
| 3.1 | 28-03-2018 | Mark van Eesteren | Process review changes F. Wuts |
| 3.2 | 15-05-2018 | Mark van Eesteren | Process changes MJA3 covenant ICT-sector |
| 4.0 | 22-07-2019 | Mark van Eesteren | 2018 update |
| 4.1 | 30-07-2020 | Priya Pershad | 2019 update |
| 5.0 | 07-08-2020 | Peter Lamers | 2019 final version |
| 5.1 | 14-07-2021 | Peter Lamers | 2020 update |
| 5.2 | 15-07-2021 | Peter Lamers | New branding |
| 6.0 | 16-07-2021 | Peter Lamers | 2020 final version |
| 6.1 | 26-01-2022 | Peter Lamers | 2021 update |
| 7.0 | 02-03-2022 | Peter Lamers | 2021 update |
| 7.1 | 15-06-2023 | Peter Lamers | Update |
| 8.0 | 05-07-2023 | Peter Lamers | Final version |

1. Road map ICT 2030

In the road map ICT 2030¹ version 1.1 from May 2012 (ICT-Office, ministry of economic affairs and Atos Consulting) the concluded that the following energy reductions and their CO₂ emissions are important in the future:

- Already installed capacity can be better utilised by using techniques such as virtualisation, cloud computing, data deduplicating and thin provisioning. Data centres will look for measures to further improve their energy management. Additionally, there are possibilities for using waste heat of data centres and connecting to Smart Grids, so that data storage can be placed at the location where the energy is the cheapest.
- The development of more efficient hardware, ICT components and network will make ICT applications energy efficient. Also, energy efficient software will add to energy efficiency. The development of energy efficient applications can be picked up by the ICT industry.
- Stimulate 'the new way of working' to reduce the number of business travel kilometres.

Based on the multi-year plan "MJA3 ICT-sector" 2017-2020, it is estimated that already in 2015, the ICT-sector has met the energy reduction targets for 2020 as set in the MJA3-covenant. For the period 2017-2020 the ambition is reduced by 3,3 PJ. ICT Group N.V. does not participate in the MJA3 covenant, but is in close contact with the ICT Nederland branch organisation who is pulling the MJA3-covenant.

The MJA3 ends on December 31st, 2020. It's not yet clear what happens next. Industry associations are discussing with the Ministry of Economic Affairs a Climate on future plan. ICT monitors any new developments on this subject, in order to incorporate this in ICT Group reduction plans, when necessary.

The update of the road map 2030 and related CO₂ reduction targets in the future, will depend on the current investigation what is needed to obtain level 5 of the CO₂ performance ladder on ICT Group B.V. level.

¹ Routekaart ICT 2030 https://www.nldigital.nl/wp-content/uploads/2013/01/Routekaart_ICT_2030.pdf

2. Participation in sustainability initiatives

ICT Group (“ICT”) is participating in various initiatives within the sector and the environment to reduce the energy consumption and CO₂ emission.

Besides a contribution in hours, there’s budget for the costs of these initiatives. On a yearly basis ICT investigates which social initiatives are available to comparable companies, what will contribute to reduce CO₂ emissions.

The participation in social initiatives to reduce CO₂ emissions is discussed with ICT’s management team on a yearly basis. In the next paragraph a list of initiatives in which ICT already participates, is recorded.

2.1. Klimaatalliantie Duurzame Mobiliteit

The Climate Alliance Sustainable Mobility is a network of Rotterdam and BAR municipalities companies, Zuid-Holland Bereikbaar and the Municipality of Rotterdam. Together they exchange knowledge and experience on measures to at least halve the CO₂ emissions from their commuting and business traffic by 2030.

For more information about this initiative, refer to:

- <https://ways2go.nl/nl/klimaatalliantie-duurzame-mobiliteit/>
- <https://ways2go.nl/nl/klimaatalliantie-duurzame-mobiliteit/overzicht-alliantiepartners-duurzame-mobiliteit/>

Affiliated: <https://zuidhollandbereikbaar.nl/>

2.2. Nederland CO2 Neutraal

Stichting Nederland CO₂ Neutraal organizes various congresses. During these congresses practical and concrete tips are provided with respect to CO₂ reduction possibilities.

For more information about this initiative, refer to: <http://nlco2neutraal.nl/>

Affiliated: <https://deduurzameadviseurs.nl/>

2.3. Microsoft Western Europe Partner Sustainability Pledge

As a partner of Microsoft in the Netherlands, ICT Group shares Microsoft's global vision to empower every person and every organisation on the planet to achieve more. By signing this Partner Pledge, ICT Group supports the Microsoft Partner Pledge to have a positive social impact on society.

The Microsoft Partner Pledge is a statement of intent in which we join Microsoft in using technology as a force for good. We join this journey and work to become ambassadors for all four pillars of the Pledge, namely digital skills, responsible and ethical AI, building a diverse and inclusive tech sector and an environmentally sustainable future for our planet.



The world around us is changing fast and digital transformation significantly impacts the way we live and do business. As a technology services provider, ICT Group is very much aware of its social role and responsibility. Our purpose is at the heart of everything we do: using innovative ideas, sustainable solutions and an inclusive workforce to truly make the world smarter by the day. By signing this Pledge, we are doing our part and hope to make a powerful impact on society together with Microsoft.

For more information see:

- <https://partner.microsoft.com/en-fi/connect/local/fi-partner/partner-pledge>
- <https://www.ict.eu/en/newsroom/news/ict-group-signs-microsoft-partner-pledge>

2.4. Goingdutch



goinGDutch emerged from an ideology centred on building on The Future Of Cycling, but which recognised that the challenges presented by urbanisation and mobility are too complex to be solved by one party alone.

Through this initiative, under the auspices of the Ministry of Infrastructure & Water Management, companies BAM Infra, Schiphol, Microsoft and OrangeNXT have joined forces, working as partners to benefit governments, businesses and end users. In the past, we would all provide our own separate pieces of the puzzle, but now we focus on the end result together, working on new concepts and services that place end users front and centre.

More information:

- <https://goingdutch.bike/en/>
- <https://togetherwecycle.eu/>

Social:

- <https://www.linkedin.com/company/goingdutch/>

2.5. Railforum

This is the independent knowledge network for public transport and rail.

Participation via InTraffic.

Contact information: <https://www.railforum.nl/>

Aspects: CO2-reduction related to public transport and rail.

2.6. TURNN

TURNN is also involved in various projects collaborating with National- and Regional governments. Like: Mobility as a Service Pilots (MaaS). Seven regional pilots were executed by the Ministry of Infrastructure and Water Management (see:

<https://www.rijksoverheid.nl/documenten/brochures/2019/05/31/maas-pilots---optimaliseren-van-het-mobiliteitssysteem>).

More information:

<https://www.intraffic.nl/en/products/maas-suite>

2.7. Events

Participation in various events like congresses, webinars, etc.. For example:

2.7.1. Events 2020

| Event | Description | References |
|--|---|---|
| Webinar ITxPT: Digital standard for public transport accelerates innovation 27 May 2020 | On Wednesday, May 27, NIB organised an online conference ahead of the congresses 'Dag van de Rail' and Mobility FFWD on December 7, 2020. As part of this, InTraffic hosted the "Webinar ITxPT: digital standard for Public Transport accelerates innovation. | https://ict.eu/webinar/webinar-itxpt-intraffic/ |
| Webinar Water Congress 2020 8 October 2020 | In 2020, ICT Group again organised the leading Water Congress. Because the guidelines of the RIVM with regard to the Corona virus were maintained, no physical | https://ict.eu/webinar/opname-webinar-water-congres-2020/ |

| Event | Description | References |
|--|--|--|
| | <p>Water Congress was organised. Therefore, on Thursday 8. October, ICT organised a Webinar in which Process Automation of Wastewater, Surface Water and Drinking Water was the central theme.</p> | |
| <p>Webinar: Gebruik van (back-up) batterijen om te vergroenen. OrangeNXT 1 October 2020</p> | <p>For the energy transition, it is important to properly coordinate supply and demand. A battery can support this process in order to use a surplus of green power at a later date and/or to smooth out peaks. Batteries are already regularly used for this purpose.</p> <p>EnergyNXT is used in a number of these applications: Lithium batteries for smoothing peaks and storing self-generated energy, sea salt batteries in a community of households, and an improved type of lead-acid batteries for balancing the grid.</p> <p>KPN, in cooperation with various companies in the energy sector, has started a study into how the back-up batteries in telephone exchanges can be used in the event of a shortage or surplus of green energy. EnergyNXT is being used in this project.</p> | <p>https://orangenxt.com/nl/over-ons/newsroom/ https://www.youtube.com/watch?v=o4hlCd4ht6U&t=40s</p> |

2.7.2. Events 2021

| Event | Description | References |
|--|--|--|
| <p>Webinar adaptive water management 15 April 2021</p> | <p>Get insight in the optimisation of your water management!</p> <p>On April 15 we organised together with our partner KISTERS a webinar with live demo on adaptive water management by smart steering based on a DSS with RTO. A Decision</p> | <p>https://ict.eu/video/recording-webinar-adaptive-water-management/</p> |

| Event | Description | References |
|--|---|--|
| | <p>Support System (DSS) with Real-Time Optimisation (RTO) meets the emerging need for smart steering to become more climate resilient to changing weather conditions such as extreme heat, drought or rainfall. It provides managers with a solution that allows them to optimise the water system or water chain in an intuitive and accurate way.</p> | |
| <p>Intelligent Water tijdens Waterinfodag 7 September 2021</p> | <p>ICT Group would like to meet you again in 2021 on the Water Info Day in Den Bosch! The program is varied and has an interesting themes.</p> <p>We would like to meet you at our stand (106) where we will tell you more about Intelligent Water. Smart, data-driven, IT solutions for a sustainable water cycle and smart water management for water boards, drinking water companies and governments. Or during our presentation on ‘Smart Water Management’ given by Oasen and OrangeNXT (an ICT Group company).</p> | <p>https://ict.eu/2021/intelligent-water-tijdens-waterinfodag/</p> |
| <p>Turnn with mobility awareness campaign at Dutch Design Week Eindhoven 8 October 2021</p> | <p>Smarter, more sustainable and safer travel is a must. Certainly in a fast-growing region like Brainport Eindhoven. In order to keep the region accessible, liveable and safe, Turnn (part of ICT Group), Brainport Development, the Municipality of Eindhoven and ASML are launching an awareness campaign and actions this month to encourage employees of Brainport companies to travel smarter, safer and more sustainably. With the slogan: ‘How zero are you?’ and a serious game, they</p> | <p>https://ict.eu/2021/turnn-with-mobility-awareness-campaign-at-dutch-design-week-eindhoven/</p> |

| Event | Description | References |
|-------|---|------------|
| | are calling on employers and employees in the Brainport region to think about mobility. | |

2.7.3. Events 2022

| Event | Description | References |
|--|--|---|
| Online Water Congress 2021 March 11 th , 2022 | Also in 2021, ICT Group organised the leading Water Congress, which this year was all about Intelligent Water Management. We opted for an online conference with an extensive afternoon program, including a new part: the panel discussion. | https://www.ict.eu/en/projects/online-water-congress-2021 |
| ICT Group at World of eMobility January 6 th , 2022 | ICT Group was present at World of eMobility. At the congress, we informed our visitors about how we contribute to the creation of intelligent vehicles by providing system and software engineering services that help the automotive OEM industry to make their vehicles smarter, safer and more connected. We also demonstrated our product, Motar, that enables mechanical engineers to create software without programming skills. | https://www.ict.eu/en/newsroom/news/ict-group-world-emobility |
| ICT Group at TOC Europe July 12 th , 2022 | ICT Group was represented at TOC Europe from 14 to 16 June. We showed the visitors how a digital twin can serve as a virtual mirror of your terminal. The visitors even had the opportunity to test this with VR glasses. Next to that we showed how SmartECS is the solution to implement and match the TIC 4.0 standardisation. | https://www.ict.eu/en/newsroom/news/ict-group-toc-europe |
| INNOCY Summer Event September 22 nd , 2022 | On Thursday 8 September, the INNOCY Summer Event took place. INNOCY and ICT Group look back on a successful evening. INNOCY organised the Summer Event to | https://www.ict.eu/en/newsroom/news/recap-innocy-summer-event |

| Event | Description | References |
|--|--|--|
| | <p>celebrate the opening of their new premises together with its relations. The participants had drinks, listened, enjoyed and laughed.</p> <p>Ruud Veltenaar, speaker of the evening, shared his views on the transition to the next phase of our civilisation. A transition in which we ourselves can and must take the lead. The participants were inspired!</p> | |
| <p>Turnn App demonstration and interactive session at Fleet Expo November 23rd, 2022</p> | <p>On 23 November, Turnn will offer visitors to Fleet Expo a demonstration of and interactive session on the digital travel platform developed by Turnn. The Turnn App is the smart solution that unburdens employers in implementing sustainable mobility policies. Fleet Expo is the pre-eminent networking spot for all professionals in the mobility sector and will take place at Expo Greater Amsterdam.</p> | <p>https://www.ict.eu/en/newsroom/news/turnn-app-demonstration-and-interactive-session-fleet-expo</p> |
| <p>ICT Group Water Congress 2022 November 22nd, 2022</p> | <p>On 22 November, ICT Group has organised its annual Water Congress. This time on location at Green Village in Nieuwegein. This year, we will pick up on the theme of Intelligent Water Management and focus on concrete examples from practice.</p> | <p>https://www.ict.eu/en/newsroom/news/ict-group-water-congres-22-november-2022</p> |
| <p>Mobility Trade Fair October 5-6th, 2022</p> | <p>At the Mobility Trade Fair, ICT Group was represented by the ICT unit Water, Infra and Energy and InTraffic. Whereas ICT Netherlands, as a technical automation company, specialises in realising the digital control of physical assets such as bridges, locks and tunnels, InTraffic's expertise lies in supplying software for mobility applications. At the mobility trade fair, with the Physical</p> | <p>https://www.ict.eu/en/newsroom/news/recap-mobility-trade-fair-vakbeurs-mobiliteit</p> |

| Event | Description | References |
|-------|--|------------|
| | Twin and the Multimodal Analytics platform, we presented two concrete solutions for the challenges faced by the infrastructure market, provinces and municipalities. | |

2.7.4. Events 2023

| Event | Description | References |
|---|---|---|
| ICT group at TOC Europe June, 13-15th, 2023 | ICT Group will be exhibiting at this year's TOC Europe in Rotterdam Ahoy. Here, we will show you the latest innovations within our Port Suite such as the Digital Twin, Middleware, Internet of Things, Data Driven Smart Solutions and other solutions. | https://www.ict.eu/en/newsroom/news/ict-group-toc-europe-0 |
| ICT Group Smart Industry Summit June 21st, 2023 | The Smart Industry Summit on 21 June will have a wonderful line-up of speakers. They know better than anyone what the digital transformation is going to bring and are happy to share their knowledge, experience and lessons learned. Data analytics & intelligence, robotics, supply chain integration, AR, VR, cyber security, business continuity, lifecycle management, everything will be discussed during this special summit. | https://www.ict.eu/en/newsroom/news/ict-group-smart-industry-summit-complete-programme |
| YellowStar Webinar: Sustainable supply chain collaboration 15th June 2023 | Reducing the logistics carbon footprint through supply chain collaboration Numerous studies show that companies operate faster, better, cheaper, more sustainable and more innovative when they work together. Hick-ups and bottlenecks in the supply chain disappear, error rates | https://www.yellowstar.com/en/events/sustainable-supply-chain-collaboration/ |

| Event | Description | References |
|-------|---|------------|
| | decrease and customer satisfaction increases. | |
| | | |

3. Initiatives in which participating will be considered

As ICT believes, it is important to participate in initiatives which suits us as well and in which we can successfully contribute. We investigate and consider participating in the following initiatives.

3.1. Science Based Targets initiative (SBTi)

The Science Based Targets initiative (SBTi) drives ambitious climate action in the private sector by enabling organisations to set science-based emissions reduction targets.

<https://sciencebasedtargets.org/>

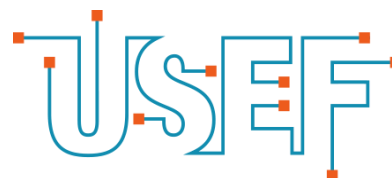
4. Overview themes

| | Form | | Benefits and expenses | | Theme | | | Notes |
|--|----------|-----------|---|--|-------|----------|----------------|---|
| | Congress | Long-term | Membership expenses | Benefit for ICT | ICT | Mobility | Sustainability | |
| Klimaatalliantie Duurzame Mobiliteit | Yes | Yes | No | Exchange knowledge and experience on measures to reduce CO ₂ emissions from commuting and business traffic. | | X | X | Mobility assessment |
| Nederland CO2 Neutraal | Yes | Yes | € 1.247,- | Practical tips on how to reduce CO ₂ | | | X | Various knowledge sharing events |
| Microsoft Western Europe Partner Sustainability Pledge | No | Yes | No | Insights and participations in the newest developments in this area | X | | X | Monthly meetings. |
| goinGDutch | No | Yes | Various project investments | Building on The Future Of Cycling | X | X | X | OrangeNXT (part of ICT Group) is one of the founding partners |
| Railforum | Yes | Yes | No | Insights and participations in mobility issues and standards. Knowledge sharing. | X | X | X | Dialogue is started via InTraffic |
| TURNN | No | Yes | Various product development investments | Reduction CO ₂ emission / Flexibility in transport form | | X | X | Participation via various projects |
| InfraTech | Yes | | Congress expenses | Knowledge sharing about sustainable Infra & Mobility solutions | X | X | X | Annual |
| Waterinfodag | Yes | | Congress expenses | Knowledge sharing about smart grids on sewage treatment plants | X | | X | Annual |
| TOC Europe | Yes | | Congress expenses | Knowledge sharing about more efficient container terminal management | X | | X | Annual |
| Water congress | Yes | | Congress expenses | Knowledge sharing about water management systems | X | | X | Annual |
| Vakbeurs Energie | Yes | | Congress expenses | Knowledge sharing about sustainable energy solutions and innovations | X | | X | Annual |
| Science Base Targets initiative | - | - | \$4750 - \$9500 | Practical tips on how to reduce CO ₂ | X | | X | Is considered |

5. Previous participations

5.1. USEF/EnergieKoplopers (intelligent energy networks)

ICT is an important initiator of developing, realising and supporting the ICT for Smart Grids in the Netherlands. For example, ICT is one of the founders of the USEF foundation, together with other key players active across the smart energy chain: ABB, Alliander, DNV GL, Essent, IBM and Stedin.



The Universal Smart Energy Framework (USEF) sets the international common standard for a unified smart energy market, connecting projects and technologies at the lowest cost possible. With a value-to-all approach, USEF enables the commoditisation and trading of flexible energy use. The framework defines the market structure, stakeholders' roles, how they interact and how they benefit doing so. The USEF foundation was founded to accelerate the transition to a commercially viable smart energy system.

The 'EnergieKoplopers' project in the Dutch town of Heerhugowaard tested a USEF flexibility market for the first time. To this end, smart appliances were installed in 203 homes, to enable flexibility electricity consumption. The smart appliances were automatically controlled by a smart ICT system. The project has shown that the USEF flexibility market works: the system helps resolve future problems in the energy system and creates value for all the parties that play a role in a USEF flexibility market.

For more information see:

- <https://www.usef.energy/>
- <https://www.usef.energy/usef-foundation/>

5.2. GridFlex Heeten

In the village of Heeten in the province of Overijssel, ICT and several partners launched a pilot for GridFlex in December 2017. The aim is to create a local and sustainable energy market for the consumption, storage and trading of solar energy. To make this possible, salt batteries are being used to store the renewable energy. ICT developed the energy management system. With respect to GridFlex Heeten, we have setup a chain analysis to reflect on the future CO₂ reductions.



References:

- <https://gridflex.nl/>

5.3. Smart Charging (GreenFlux)

ICT and GreenFlux are working together on Smart Charging. Smart Charging is a smart and safe charging system that consists of charging points, a backend system in the cloud and reliable communication between the charging points and the cloud system.



ICT is realising the design, build and operational support for the GreenFlux Service and Operations Platform which is used for the setup and support of the loading poles network. Additionally, ICT is realising the MyGreenFlux portal for the mobile electric driver.

For more information, see:

- 2015, ICT and Brabantse Ontwikkelings Maatschappij (BOM) acquire stake in GreenFlux, <http://ict.eu/2015/ict-brabantse-ontwikkelings-maatschappij-bom-acquire-stake-in-greenflux/>
- 2016, GreenFlux Smart Charging Controller wins sMove360° Award at eCarTec in Munich, <https://ict.eu/2016/greenflux-smart-charging-controller-wins-smove360-award-ecartec-munich/>
- 2017, Transform data into action-oriented information, <https://ict.eu/blog/transform-data-action-oriented-information/>
- 2018, Eneco Group and SET Ventures invest in GreenFlux, <https://ict.eu/2018/eneco-group-and-set-ventures-invest-in-greenflux/>
- 2020, ICT Group N.V. Annual report 2020, <https://ict.eu/annualreport/>
- GreenFlux, <https://www.greenflux.com/about-us/investors/>

5.4. Hosting

Under the title ‘hosting’, ICT offers her knowledge and experience with Cloud Computing over the whole spectrum from IaaS (Infrastructure as a Service), PaaS (Platform as a Server) to SaaS (Software as a Service) on, among other things, the Windows Azure Cloud platform. This software hosting technology is already used in a number of projects and in the future the use will be further expanded. Additionally, the service will be extended with support services to be able to serve the customers more broadly and deeply.

An important part of this Cloud Sourcing proposition is the offering of a total ‘green’ package. The energy reduction compared to a traditional on-premise solution is considerably. For more information on this initiative, refer to <https://ict.eu/digital-transformation/cloud/>.

5.5. Connekt

This is the independent network for smart, sustainable and social mobility. A healthy mix of knowledge, creativity and vigour in which influential partners are coming together. With more than 200 partners all over the world we create and realise tangible solutions for a more sustainable and economic better world.

Participation via InTraffic.

Contact information: <https://www.connekt.nl/home/>

Aspects: CO2-reduction related to mobility.

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