



ICT LOGISTICS FLYER

# Comprehensive and modular Terminal Operating System

to manage the entire logistics process

Supply chain collaboration provides the groundwork for a renewed intermodal terminal management system. Real-time information exchange with customers and chain partners lays the foundation for optimal organisation of intermodal terminal operations and seamless integration of all surrounding processes. Customer and chain partners easily enter their own orders, track cargo in real-time and can make proactive adjustments where necessary. Employees see only the most important information through a personal dashboard.

All own terminal capacity is used in the most efficient way. Containers are flawlessly directed into and out of the right stacks. The handling of trains, barges and trucks is always fast and efficient. Continuous information exchange enables dynamic planning. All activities – such as pre-announcing drivers and issuing slot times – are seamlessly integrated in the terminal management system. A container terminal is thus fully prepared for a future in which cooperation and transparency are becoming increasingly important.

From planning and controlling the terminal operation and capacity itself to organizing all the links around it together with supply chain partners. Other key benefits are:

- Optimised control of inland terminal
- Full view of visiting trucks, barges and trains
- One system for booking and invoicing
- Flexible and efficient planning
- 20% faster gate-in and gate-out process
- Lower transport costs
- Planning and executing the first and last mile for the end-customer



## Chain cooperation makes the difference for excellent performance

All links are seamlessly connected in the cloud. This allows everyone to exchange real-time information and work in the best possible way. Your logistics performance improves significantly. By offering **end-to-end transparency** and fully **predictable supply chains**, your logistics performance improves significantly. Individually, the products also emphatically prove their added value: for the shipper and the 4PL, for the intermodal operator and the intermodal terminal, and for the logistics service provider in general.

### What do our customers say?

neska INTERMODAL organizes the intermodal transport to and from the seaport, the terminal operation itself as well as the pre- and post-transport by truck with various modules of Star Flow Intermodal. Due to the web-based approach, all of their own departments have easy access to the information relevant to them and can at any time act accordingly. A personalized priority dashboard ensures that only the most important and relevant information is visible to neska INTERMODAL employees.

*"We can set up our logistics processes efficiently using Star Flow Terminals, which makes data exchange easier and saves more time"*

**Oliver Grossmann**

Managing Director at neska INTERMODAL

[Read the full case study from neska INTERMODAL here.](#)

Rail Cargo Group (RCG) is one of Europe's leading rail logistics companies. As the freight division of the Austrian federal railway company ÖBB, it offers customers an extensive intermodal network for end-to-end logistics throughout the whole of Europe and far into Asia. In order to support RCG in managing its transport operations, they implemented both an overarching Transport Management System (TMS) and a Terminal Operating System (TOS) to be deployed at RCG's own terminals.

*"Data exchange is one of the most important improvements. Staff in different countries are able to collaborate much better. Correct input from the start also means correct invoicing at the end. However, the most important thing is that we are able to improve our customer service provision. Customers can directly book their transport with the local office which will be able to arrange the full transport for them, instead of contacting different RCG offices for different parts of their transport."*

**Michal Oprchal**

Senior Specialist IT Project Management at RCG

[Lees de volledige casestudy van Rail Cargo Group:](#)

### About Star Flow Terminal

Star Flow Terminals offers inland terminals a comprehensive, modular Terminal Operating System (TOS). As an inland terminal, you can manage the entire logistics process. You have full insight into all visiting trucks, barges and trains. What's more, you can also use Star Flow Terminals for arranging the planning and execution of the first and last mile for the end customer as well as for incoming customer bookings and invoicing. You are truly able to plan in an integrated manner.

Curious to know more about how our TOS solution can improve your intermodal services? **Our logistics IT expert is pleased to share ideas with you.**



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