



# | Increased profitability through efficient

SMARTSCAN supply chain improvement

Every supply chain & logistics environment contains opportunities for added value. ICT takes a careful and comprehensive approach to your supply chain challenges. Our supply chain consultants have long experience of different industries their logistics environments and their supply chain.

We offer the expertise you need to help grow your business, reduce your cost, improve your customer service, reduce your risk and improve your market share. How? By performing a logistics diagnosis in a disciplined 4-step process to ensure you achieve the desired goals.

## Step 1 - Supply Chain Scan

### Analysing the processes

With a simple analysis of conditions in the logistics operation, we can suggest large improvements that are easy to verify and profit from. Our experience and expertise in analysing logistics processes means that we quickly see what changes can be made and what should be focused on.

Obtaining data for the Supply Chain Scan in three ways:

- Data analyze (such as order, material flow, stock and shipment information)
- Interviews with internal stakeholders, customers and suppliers
- Observations on the spot

# Step 2 - Supply Chain Strategic Plan

## Designing the improvement plan

Are improvements desirable, based on the preformed Supply Chain Scan? Then ICT will develop a concrete, workable and handy improvement plan, based on the information from the Supply Chain Scan.

The improvement plan will contain answers on the following questions:

- Which internal or external processes ask for redesign?
- Which control system can improve your efficiency?
- What kind of changes can be made to the existing functions or functionality?
- Is additional training needed?



# Step 3 - Supply Chain Execution

### Define, execute & implement the plan

We can also help in the entire improvement process. Our goal is to improve your logistics processes and increase both your short-term and long-term profitability. ICT will take care of a result-oriented implementation of the improvement plans. All our people know the logistic best practices from the market and solutions portfolio from a personal experience. Allowing us to explain our plans in the boardroom and on the floor.

## Step 4 - Supply Chain Review

### Management and process control

The Supply Chain Improvements should be judged on the result. The improvement plans are always equipped with proposals for 'future' improvements. ICT can develop specific performance indicators for your organization. Supply chain visibility tooling can be implemented and we can coach, train your people specifically for this purpose.

## **SMARTSCAN** features

SMARTSCAN diagnosis provides answers to following topics:

- How to get more space in the warehouse without extending the IT landscape?
- Is the right storage, equipment and IT system being used?
- How to get more space in the warehouse without extending the IT landscape?
- Are work processes properly designed from a logistics point of view?
- What does the order structure look like?
- Which articles have a long coverage time?
- What logistical requirements and/or challenges are there on your supply chain now and in the future?



#### SmartWCS references





#### Summary

With a simple analysis of conditions in the logistics operation, we can suggest large improvements that are easy to verify and profit from. Our experience and expertise in analyzing logistics processes means that we quickly see what changes can be made and what should be focused on.

Our goal is to increase our customers' profitability by translating our knowledge into results. Make your logistics more efficient by using our Supply Chain Scan.

For more information about ICT Group's possibilities and solutions for your specific situation, please contact:

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